

For Immediate Release:

June 22, 2022

Jesse White Reminds Public that Appointments are Required for Driver’s License and ID Card Services at Quincy Driver Services Facility

Extension of expired driver’s licenses and ID cards set to end July 31, 2022

Illinois Secretary of State Jesse White is reminding the public that appointments are required at 13 larger downstate and central Illinois Driver Services facilities – including Quincy – for behind-the-wheel road tests, REAL IDs, standard driver’s licenses and ID cards. Vehicle services, such as renewing a license plate sticker or applying for a vehicle title, do not require an appointment.

White also highlights that the extension for expired driver’s licenses, ID cards and learner’s permits is set to expire on July 31, 2022. He encourages those with expired driver’s licenses and ID cards to renew them before July 31, 2022. The extension does not apply to Commercial driver’s licenses (CDL) and CDL learner’s permits.

White continues to encourage people to conduct business online at ilsos.gov, which for many customers may reduce or eliminate the need for visiting a Driver Services facility in person. In addition to driver’s license and ID card renewals for those who qualify, online services include obtaining a duplicate driver’s license or ID card (if lost or stolen), changing an address, ordering a driving record and purchasing license plate stickers.

Downstate and central Illinois Driver Services facilities requiring appointments include:

Facility	Street Address
Belleville	400 W. Main St.
Bethalto	20 Terminal Dr., Ste. 103, East Alton
Bloomington	1510 W. Market St.
Bradley	111 Village Square Shopping Plaza
Champaign	2012 Round Barn Rd.
DeKalb	1360 Oakwood St.
Marion	1905 Rendleman St.
Moline-Silvis	2001 Fifth St., Ste. 10
Morris	425 E. Route 6
Peoria	3311 N. Sterling Ave.
Quincy	2512 Locust St.
Rockford Central	3720 E. State St.
Springfield-Dirksen	2701 S. Dirksen Parkway

Customers may visit ilsos.gov to schedule an appointment. New appointment slots will be available each morning at ilsos.gov.

White emphasizes that seniors, veterans, persons with disabilities and expectant mothers will be served as walk-ins at all of the designated appointment facilities. They also have the option to make an appointment.

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For faster access to available appointments, customers should visit ilsos.gov as new appointments are available each day. For those without internet access, the Secretary of State is partnering with the Chicago Lighthouse to provide an appointment hotline, which the public may call at 844-817-4649. The Chicago Lighthouse's contact centers offer career opportunities for people who are blind, visually impaired, disabled, veterans and economically disadvantaged.

Only larger facilities require appointments. Many small, rural facilities do not use the appointment system because they do not experience the heavy customer volume that large facilities encounter. These facilities remain accessible to walk-in customers. Some facilities in the Chicago area also continue to serve walk-ins.

Aside from the Springfield Dirksen Parkway facility, these central and downstate appointment-based facilities have the same standardized days and hours of operation: Tuesday from 8 a.m. to 5:30 p.m.; Wednesday through Friday from 8 a.m. to 5 p.m.; and Saturday from 7:30 a.m. to noon. The Springfield Dirksen Parkway facility is open Monday through Friday from 8 a.m. to 5 p.m.

There are also currently 16 Chicagoland facilities that require appointments.

White also notes that the U.S. Department of Homeland Security has extended the federal REAL ID deadline to May 3, 2023.