

Major State Departments & Agencies

Department on Aging

Works to improve the quality of life for Illinois' older citizens by helping them live independently in their own homes and communities.

One Natural Resources Way, Ste. 100, Springfield, IL 62702217-785-4477
160 N. LaSalle St., Ste. N-700, Chicago, IL 60601312-814-2630
Senior Helpline (toll-free)800-252-8966 (Voice); 888-206-1327 (TTY)

Department of Agriculture

Promotes and regulates the agricultural industry to encourage farming and agribusiness while protecting Illinois consumers and natural resources. Operates the Illinois State Fair and the DuQuoin State Fair.

State Fairgrounds, P.O. Box 19281, Springfield, IL 62794 217-782-2172

Department of Central Management Services

Provides a broad range of programs and services to state agencies and the general public, ranging from procurement and information technology expertise to personnel and benefits to management of many state-owned properties.

715 Stratton Bldg., Springfield, IL 62706217-782-2141
100 W. Randolph St., Ste. 4-500, Chicago, IL 60601312-814-2141

Department of Children & Family Services

Acts in the best interest of every child it serves by helping families provide a safe environment for their children and strengthening families at risk of abuse or neglect.

406 E. Monroe St., Springfield, IL 62701217-785-2509
100 W. Randolph St., Ste. 6-100, Chicago, IL 60601312-814-6800

Department of Commerce & Economic Opportunity

Administers economic and workforce development initiatives in partnership with businesses, local governments, workers and families to create and retain high-quality jobs and build strong communities.

500 E. Monroe St., Springfield, IL 62701217-782-7500
100 W. Randolph St., Ste. 3-400, Chicago, IL 60601312-814-7179

Department of Corrections

Protects the public from criminal offenders, assures offenders of their constitutional rights and maintains programs to promote offenders' successful re-entry into society.

1301 Concordia Ct., Springfield, IL 62794217-558-2200
100 W. Randolph St., Ste. 4-200, Chicago, IL 60601312-814-3017

Illinois Emergency Management Agency

Coordinates, manages and administers the state's emergency management, homeland security and nuclear safety programs. Assists local governments with multi-hazard emergency operations plans.

2200 S. Dirksen Pkwy., Springfield, IL 62703217-782-2700
24-Hour Communications Center800-782-7860

Department of Employment Security

Administers the state’s unemployment insurance, employment service, workforce development and labor market information programs.

607 E. Adams St., 9th Fl., Springfield, IL 62701217-785-5069
33 S. State St., Chicago, IL 60603312-793-9274

Illinois Environmental Protection Agency

Safeguards environmental quality, consistent with the social and economic needs of the state, to protect the health, welfare, property and quality of life of Illinois citizens. Issues permits to ensure that state and federal guidelines are met for air, water and land quality.

1021 N. Grand Ave. E., Springfield, IL 62794.....217-782-3397

Department of Financial & Professional Regulation

Regulates and licenses banks and other financial institutions in the state. Licenses individuals in more than 100 professional industries to ensure they meet qualifications and standards for practice.

Division of Banking

320 W. Washington St., Springfield, IL 62786217-782-3000
100 W. Randolph St., Ste. 9-300, Chicago, IL 60601.....888-473-4858

Divisions of Financial Institutions and Professional Regulation

100 W. Randolph St., Ste. 9-300, Chicago, IL 60601800-532-8785; 312-814-4500

Department of Healthcare & Family Services

Provides health care coverage for adults and children who qualify for Medicaid and Medicare. Provides child support enforcement services to ensure that Illinois children receive financial support from both parents.

201 S. Grand Ave. E., Springfield, IL 62763217-782-1200
401 S. Clinton St., Chicago, IL 60607312-793-4792

Illinois Historic Preservation Agency

Operates more than 60 historic sites and memorials, and houses a collection of more than 12 million historical items. Administers the Abraham Lincoln Presidential Library and Museum, which houses the 52,000-piece Abraham Lincoln Collection.

1 Old State Capitol Plaza, Springfield, IL 62701217-785-7930

Department of Human Rights

Administers the Illinois Human Rights Act, which prohibits discrimination in the areas of employment, financial credit, public accommodations and real estate transactions based on race, color, religion, sex, sexual orientation and gender-related identity, pregnancy, national origin, ancestry, age, order of protection status, marital status, disability, citizenship status and arrest record (in employment), familial status (in housing), and military service or unfavorable military discharge.

222 S. College St., Rm. 101-A, Springfield, IL 62704217-785-5100
100 W. Randolph St., Ste. 10-100, Chicago, IL 60601312-814-6200

Department of Human Services

Helps Illinois residents achieve self-sufficiency, independence and health through a variety of social and community health programs.

100 S. Grand Ave. E., 3rd Fl., Springfield, IL 62762217-557-1601; 217-557-2134 (TTY)
401 S. Clinton St., 7th Fl., Chicago, IL 60607.....800-843-6154; 312-793-2354 (TTY)
DHS Helpline800-843-6154; 800-447-6404 (TTY)

Department of Insurance

Regulates the insurance industry’s market behavior and financial solvency and fosters a competitive insurance marketplace.

320 W. Washington St., Springfield, IL 62767217-782-4515
122 S. Michigan Ave., 19th Fl., Chicago, IL 60603.....312-814-2420

Department of Juvenile Justice

Provides treatment and educational, vocational, social and emotional services for young offenders in the state.

707 N. 15th St., Springfield, IL 62702217-557-1030
100 W. Randolph St., Ste. 4-200, Chicago, IL 60601.....312-814-4403

Department of Labor

Promotes and protects the rights, wages, welfare, working conditions, safety and health of Illinois workers through enforcement of the state labor laws. Regulates amusement rides and ensures compliance with all other labor standards.

900 S. Spring St., Springfield, IL 62704217-782-6206
160 N. LaSalle St., Ste. C-1300, Chicago, IL 60601312-793-2800

Department of Military Affairs

Oversees the state’s military force — the Illinois National Guard — and serves as the official link between the Illinois and U.S. military departments. Coordinates with the Illinois Emergency Management Agency in response to state emergency situations.

1301 N. MacArthur Blvd., Springfield, IL 62702217-761-3569

Department of Natural Resources

Manages, conserves, preserves and protects Illinois’ natural, recreational and cultural resources. Promotes the education, science and public safety of Illinois’ natural resources for present and future generations.

1 Natural Resources Way, Springfield, IL 62702.....217-782-6302
100 W. Randolph St., Ste. 4-300, Chicago, IL 60601.....312-814-2070

Department of Public Health

Promotes, protects and improves the health of Illinois citizens through the prevention and control of disease and injury. Oversees the state licensing, federal certification and complaint investigations of Illinois’ health care facilities.

535 W. Jefferson St., Springfield, IL 62761217-782-4977
69 W. Washington St., Ste. 3500, Chicago, IL 60602312-814-5278

Department of Revenue

Serves as the tax collection agency for state and local governments and oversees the local property tax system. Regulates the manufacture, distribution and sale of alcoholic liquors through oversight of the Illinois Liquor Control Commission.

- 101 W. Jefferson St., Springfield, IL 62702217-785-7570
- 100 W. Randolph St., Chicago, IL 60601312-814-3190

State Fire Marshal

Improves public safety by increasing awareness about fire hazards, public safety codes and fire prevention, while enhancing firefighting and emergency response capabilities for local communities.

- 1035 Stevenson Dr., Springfield, IL 62703217-785-0969
- 100 W. Randolph St., Ste. 4-600, Chicago, IL 60601312-814-2693

Illinois State Police

Enforces the state’s motor vehicle laws, promotes public safety, conducts criminal investigations, monitors terrorist threats and provides forensic services to local law enforcement agencies.

- 801 S. Seventh St., Springfield, IL 62703217-782-7263

Department of Transportation

Plans, coordinates, constructs, operates and maintains the state’s extensive transportation network, including airports, highways, ferries and bridges, as well as public transit, rail freight and rail passenger systems.

- 2300 S. Dirksen Pkwy., Springfield, IL 62764217-782-5597
- 100 W. Randolph St., Ste. 6-600, Chicago, IL 60601312-793-2250

Department of Veterans’ Affairs

Assists veterans and their family members in obtaining the benefits they are entitled to under the laws of the United States, the state of Illinois or any other governmental agency.

- 833 S. Spring St., Springfield, IL 62794217-782-6641
- 100 W. Randolph St., Ste. 5-570, Chicago, IL 60601312-814-2460

For more information on state agencies, visit www.illinois.gov. For information on Illinois boards and commissions, visit www.appointments.illinois.gov.